First Nations Home EnergySave

5-Year Strategic Plan



prepared for: Fraser Basin Council

by: **UBC SCARP Studio Team Emilia Oscilowicz Anandvir Saini** Jorge Soler-Cruz







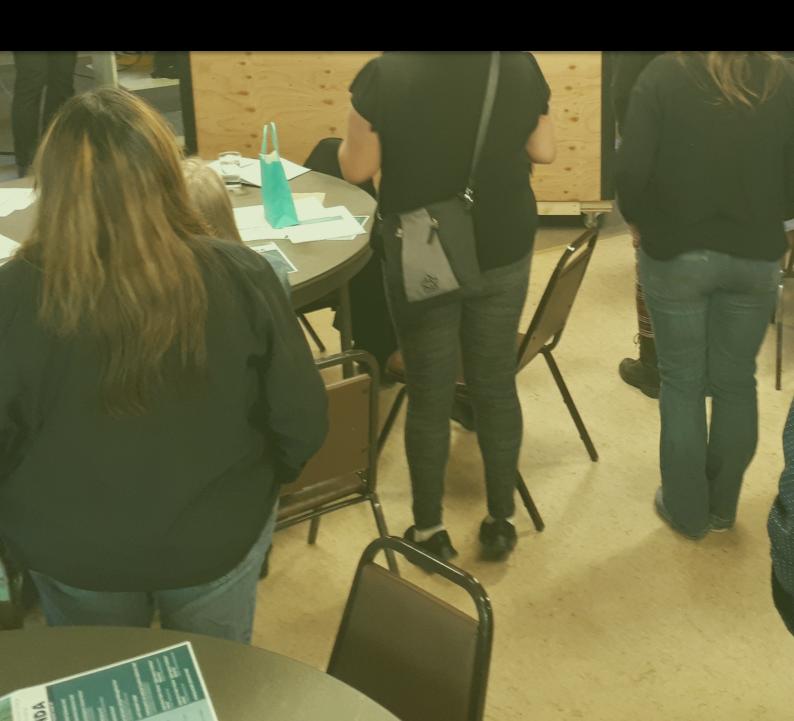


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INTRODUCTION



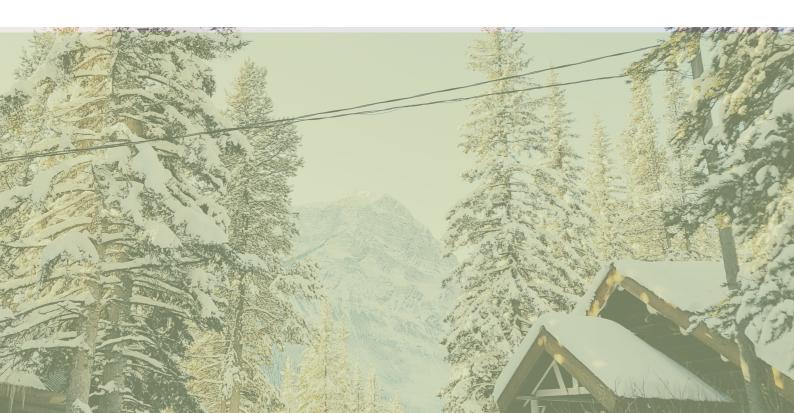
Executive Summary

The Fraser Basin Council (FBC) is a charitable non-profit organization that works to promote local sustainability and community resilience in British Columbia through the establishment of partnerships with both public and private sectors. The First Nations Home EnergySave (FNHES) program of FBC provides support for energy efficiency to on-reserve First Nations communities in British Columbia. The program is targeted to deliver practical training to First Nation communities on energy efficient housing retrofits and new construction, energy literacy, peer mentorship, and development of case studies, policy tools and communication resources.

The FNHES 5-Year Strategic Plan (2019-2023) has been formulated to increase the efficacy of the program in reducing on-reserve energy consumption. The objectives of this plan are to: (1) outline the strategic context of the FNHES program; (2) provide a roadmap to strengthen the program's communication, outreach and engagement; (3) formulate vital steps to reinforce the program's training and capacity building initiatives; and (4) design a funding model to increase the financial sustainability of the program.

The plan document has been prepared by UBC School of Community and Regional Planning's Studio Team, in close consultation with the Fraser Basin Council and program stakeholders. The process of plan formulation was divided into four phases: (1) information gathering, (2) stakeholder engagement and interviewing, (3) vision development, analysis and recommendations, and (4) strategic plan development, report writing and presentation.

The structure of the plan has been designed around the three strategic priorities of the FNHES program: (1) communication, (2) training, and (3) funding. Each section outlines the successes, challenges, strategic actions and measures of success related to the focused priority. All these components have been formulated and synthesized on the basis of in-depth stakeholder feedback received from participating First Nations, members of FBC and FNHES advisory committee, and insights from extensive environmental scan and literature review. The plan will serve as a guiding instrument to strengthen and expand the scope, outreach and impact of the FNHES program.



What is the First Nations Home EnergySave program?

The First Nations Home EnergySave Program (FNHES) of the Fraser Basin Council was established in 2015 to provide support for energy efficiency to on-reserve First Nations communities in British Columbia. According to the World Wildlife Foundation - Canada (2017), electricity costs in Canada's remote communities can be ten times higher than the rates that the average Canadian pays, pointing to considerable need for more efficient energy management on reserves.

The FNHES program is targeted to deliver practical training to First Nation communities on housing retrofits and new construction, education on energy literacy, peer mentorship, and development of case studies, policy tools and communication resources.

Since its inception, the First Nations Home EnergySave program has brought together First Nations communities and various support agencies invested in energy efficiency. The FNHES program focuses on providing support in retrofitting and in the sustainable development of energy-efficient new builds. Through these two program aims, the FNHES program has expanded the planning and implementation of energy efficiency on reserves.

FNHES Mission

Develop communities of practice that support peer learning among First Nations communities and support organizations to reduce energy use, share success stories, and build local capacity and economic development.

FNHES Vision

Empower First Nations communities in British Columbia to transition towards energy efficient housing.

Engage, empower, and enhance.

Planning Process



1. Information Gathering

The process of plan formulation was initiated by the SCARP Studio Team by conducting an extensive environmental scan to collect and review all the relevant information from the Fraser Basin Council (including reports, website and webinars), external organizations, academic research studies and grey literature. The key learnings and annotated bibliography of the reviewed material, presented in an interim report, informed the next phases of plan development.

2. Engagement

The second phase consisted of in-depth engagement with participating First Nation communities, FNHES Advisory Committee Members and Fraser Basin Council Staff. Semi-structured interviews were conducted by SCARP Studio Team to collect feedback on the challenges and opportunities faced by FNHES program and participating communities. Data was thematically analyzed to inform the development of strategic priorities and actions. The following best practices guided the SCARP Studio Team's engagement with participating First Nations communities:

- · Understand history, profile, governance, environment, socio-economic activities, world-views, and priorities of communities prior to engagement.
- Respect the cultural differences, ongoing impacts of colonialism, historical relationship with land and traditional timelines of communities.
- · Reflect how reconciliation is embedded in Fraser Basin Council's plans and programs.
- Engage communities in all stages of a project, from planning to implementation, to establish and earn community support.

Planning Process

3. Vision Development

The third phase was designed to facilitate the development of FNHES program's vision, values and strategic focus for the next five years. A visioning workshop was conducted by SCARP Studio Team at Fraser Basin Council to receive feedback from FNHES program management team and advisory committee members. The results of this workshop were integrated in the final structure and development of the strategic plan.

4. Strategic Plan Development

Finally, the SCARP Studio Team designed and prepared the strategic plan based on the insights, learnings and results of the interviews, visioning workshop and information review. Development of these strategic priorities was shaped by engagement with participating First Nations Communities. Critical qualitative analysis was conducted on these engagements that highlighted the challenges and successes of First Nations communities when working towards improving home-energy efficiency. Qualitative analysis by the SCARP Studio Team revealed three strategic priorities that were to be improved: communications, funding, and training. Within these three priorities, the Team has recommended strategic objectives and strategic actions that will lead the FNHES program to its full potential. All strategic priorities, objectives, and actions were developed in collaboration with University of British Columbia professors and advisors specializing in First Nations relations.



Strategic Context

The FNHES Strategic Plan is informed by relevant energy efficiency programs and plans that are operational at the federal, provincial, and local scale. The following Strengths, Opportunities, Aspirations, Results (SOAR) analysis draws its content from First Nations Communities engagement as well as analysis of the Visioning Workshop.

Strengths

The successful launch and evolution of the FNHES program over the last few years has laid a robust groundwork to expand the future scope, capacity and outreach of the program. The FBC has successfully instilled a sense of peer network among the on-reserve First Nation communities through its program-specific communication and training initiatives, like webinars, case studies and annual workshops. The program has assembled a valuable repository of training content for the participating communities, and has also productively involved third parties in its training initiatives. Furthermore, the FNHES program effectively provides one-on-one support to the participating communities to secure funding for home energy projects.

Opportunities

The FNHES program showcases a window of opportunity to amplify the frequency and outreach of its training activities, by leveraging the ability of the FBC team built up over the years. There is also an opportunity to streamline the communication and information sharing processes to maximize program outreach. The program can bring together communities to undertake larger joint projects focused on home energy efficiency by securing cross-sectoral federal and provincial funding. The FBC team can also regularly monitor and assess the implementation outcomes to gauge the performance and success of the program, and identify opportunities for improvement.

Aspirations

The FNHES program aspires to empower the First Nation communities in the field of home energy efficiency through knowledge sharing, flexible funding options, peer mentorship and building local capacity. The program aims to achieve this through coordinated action-building, and providing necessary support, tools and resources to the participating communities.

Results

The outcomes of the FNHES program are anticipated to enhance the overall community well being among the on-reserve First Nation communities through targeted home energy efficiency. The successful implementation of this five-year strategic plan will result in measurable outcomes related to the expansion of communication networks, sustainability of funding mechanisms, and efficacy of training initiatives undertaken as part of the FNHES program.

Strategic Context

The developed 5-Year Strategic plan's objectives are aligned with the following broader programs and plans to maximize program synergy and productivity.

Strategic Context	Policy objectives addressed by FNHES Strategic Plan				
ederal level					
Natural Resources Canada's Home Energy Efficiency Programs	Assess and improve energy performance of old and new homes				
Indigenous Services Canada's New Approach for Housing Support	Support First Nations in British Columbia to better and more effectively leverage funding and develop housing plans and policies				
Provincial (BC) level					
	Encourage communities to reduce greenhouse gas emissions and use energy efficiently				
Clean Energy Act	Foster the development of First Nation and rural communities through the use and development of clean or renewable resources				
Clean BC Plan	Raise standards for new home constructions and encourage energy-saving improvements in existing homes				
BC Energy Step Code	Support incremental approach to increase energy efficiency of buildings				
BC Indigenous Clean Energy Initiative	Provide support and capacity-building funds to Indigenous communities for clean energy projects				
Community level					
	Targets for reduction in home energy cost and energy usage				
	Inventory and efficiency of household heating devices and other appliances				
	Energy audits of new and existing homes				
	Energy efficient design of new houses				
Tailored home energy efficiency policies	Energy efficiency upgrades of existing housing stock				
(e.g. Kitasoo Xai'xais Energy Efficiency Housing Policy)	Installation and monitoring of electricity meters				
	Financial support mechanism for home energy initiatives				
	Training of homeowners on energy efficiency features				
	Guides for home energy efficiency measures (e.g. New Housing Guide of Coastal First Nations)				

Table 1: Federal, Provincial, and Community level programs relevant to First Nations home energy efficiency.





STRATEGIC PRIORITIES & ACTIONS



FNHES Strategic Priorities

In order to improve the First Nations Home EnergySave program and best benefit all parties involved, the SCARP Studio team has identified three transformative strategic priorities. As part of each of these priorities, objectives, actions, and measures of success have been formulated.

Strategic Priority 1: Communications

Objective 1: Build relationships and a knowledge base between all program participants and FBC staff

Objective 2: Improve social media and web channels to share knowledge with and amongst First Nations communities

Objective 3: FBC to support internal communication within First Nations communities

Strategic Priority 2: Funding

Objective 1: Diversify funding sources for FNHES program

Objective 2: Facilitate collaboration among First Nation communities to apply for large project grants

Strategic Priority 3: Training

Objective 1: Provide training and support related to development of materials

Objective 2: Develop a training evaluation framework

Objective 3: Initiate and support new partnerships





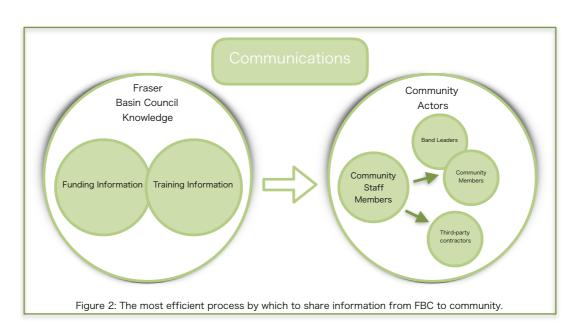
Strategic Priority 1 EXTEND COMMUNICATIONS

Successes thus far:

- 1.FBC has established a positive reputation amongst First Nations communities through other programming and support which aids in the implementation of new FNHES programming
- Information that is sent by email and electronic newsletters has been highly effective in informing community staff members.

Challenges:

- 1. Not all First Nations have a dedicated Home Energy Efficiency Plan within their Housing Plan. Some First Nations do not have a dedicated Housing Plan.
- 2. Communication within each First
 Nation is often difficult as a result of
 geographical distances and nonstreamlined communication mediums
 (i.e. email to Facebook)
- 3. Difficult for Housing Managers or community staff to share home energy efficiency information quickly and effectively to community members.
- 4.Increasing networks between smaller and larger First Nation communities is deemed valuable.
- 5. Special considerations when communicating home energy save programs and offerings with elders and older members of the community must be considered.





Objective 1: Build relationships and a knowledge base between all program participants and FBC staff

Action: Develop living database of communities with inclusion of Housing Managers and lead contacts using Google Sheets document that can be shared amongst community staff members. Included in this document can be information on the status of Housing Plans, Housing Energy Efficiency Plans, upcoming projects, projects in-progress, success of projects, number of plans turned into implemented projects, etc.

Measuring Success: completion of the document; number of communities who have completed sections, number of projects in progress/completed linked to FNHES

Capacity scale: Low

Objective 2: Improve social media and web channels to share knowledge with and amongst First Nations communities

Action A: Develop and utilize Facebook page as core medium for information dissemination to community members

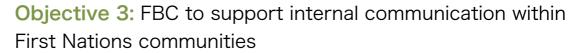
Measuring Success: number of social media views, number of page visits, number of communities connected with via Facebook Messenger

Capacity scale: Low

Action B: Update FNHES website to reflect current successes, projects, and resources of participating First Nations

Measuring Success: number of page visits, number of communities connected with via Facebook Messenger

Capacity scale: Low





Action: Provide online and print-friendly materials to participating community staff members (likely housing manager) in order to facilitate the process of information dissemination from staff representative to community members — special materials should be developed for older community member audience

Measuring Success: number of materials accessed; release of follow up survey to staff after distribution of materials

Capacity scale: Medium

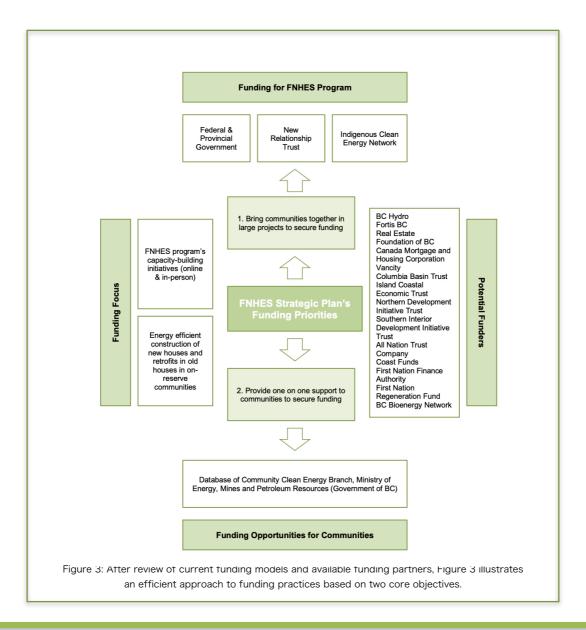
Strategic Priority 2 ESTABLISH SUSTAINABLE FUNDING

Successes thus far:

- 1.FBC has successfully derived funding from various sources for the development and implementation of various capacity building initiatives under the FNHES program.
- 2.FNHES has provided funding for retrofits in old houses to advance energy efficiency in on-reserve First Nation communities.

Challenges:

- 1. The funding sources for the FNHES program are not diversified.
- 2. The First Nation communities lack training and capacity in grant writing to secure funding for energy efficient new construction and retrofits of existing homes.





Objective 1: Diversify funding sources for FNHES program

Action: Apply for grants from new sources of funding (Appendix F) and collaborate with Indigenous Clean Energy (ICE) Network to explore multi-sectoral funding opportunities

Measuring Success: number of grants received by FBC; total money granted by FBC to First Nation communities for home energy retrofits and quality new construction

Capacity scale: Medium



Objective 2: Facilitate collaboration among First Nation communities to apply for large project grants

Action: Bring communities together under large capacity building and home energy efficiency projects as a means to seek funding from federal and provincial government aid programs

Measuring Success: number of First Nation communities receiving grants from different organizations for energy efficient new homes and retrofits in old homes

Capacity scale: Medium



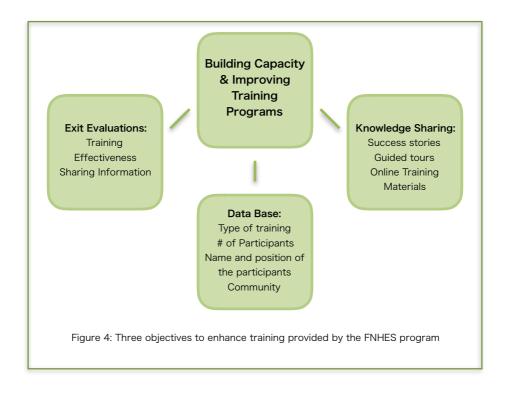
Strategic Priority 2 ENHANCE TRAINING

Successes thus far:

- Content of the training programs provided by the FNHES program are relevant and useful for First Nations communities.
- 2. Webinars have been well received, with particular positive attention to highlighting of community success stories and the motivation these stories present.

Challenges:

- 1. Accessing in-person training opportunities offered by the FNHES program can be financially difficult for communities because of the large number of people who want to participate in them.
- Z.Telephone and internet connectivity issues present a problem when trying to connect with online webinar platform.
- 3. First Nations communities report difficulty in determining who would best represent and benefit from FNHES-provided training.
- 4. Provide training that is accessible to the elders of these communities to reach a wide range of audience demographics.



Objective 1: Provide training and support related to development of materials

Action A: Expand scope of training webinars and regional workshops to include specialized training program to build capacity in design and drafting of grant proposals related to home-energy funds

Measuring Success: number of webinars available; number of participants; number of views

Capacity scale: High

Action B: Share with participating First Nations Communities the Housing Policy Toolkit, as created by Naut'samawt Tribal Council, to guide and support the development and update of First Nation housing policies and plans.

Measuring Success: number of co-creators; number of downloads



Objective 2: Develop a training evaluation framework

Action: Develop an evaluation framework that will assess the effectiveness of the training programs as well as measure community adoption rates

Measuring Success: number of approved evaluations; number of communities with home energy efficiency housing policies or implementation plans; changes in the cost of utilities; changes in the air quality of homes



Objective 3: Initiate and support new partnerships

Action: Facilitate collaboration between First Nations Communities and universities in order to build relationships that benefit both parties (Appendix E)

Measuring Success: number of partnerships

Summary of Strategic Actions

Priority	Action	Capacity	Performance Measure
	Build relationships and a knowledge base between all program participants and FBC staff	Low	Completion of the document Number of communities who have completed sections
Communications	Improve social media and web channels to share knowledge with and amongst First Nations Communities	Low	Number of social media views Number of visits Number of communities connected via Facebook Messenger
	FBC to support internal communication within First Nations Communities	Medium	Number of materials accessed Completed follow up surveys
Funding	Diversify funding sources for FNHES program	Medium	Number of grants received by FBC Total money granted by FBC to First Nation communities for home energy retrofits and quality new construction
, anamg	Facilitate collaboration among First Nation communities to apply for large project grants.	Number of First Nation communities receiving grants fro different organizations for energy efficient new homes and retrofits old homes	
	Expand scope of training webinars and regional workshops to include specialized training program to build capacity in design and drafting of grant proposals related to homeenergy funds	High	Number of webinars available Number of participants Number of views
	Create a Housing Policy Plan template	High	Number of co-creators Number of downloads
Training	Develop an evaluation framework that will assess the effectiveness of the training programs as well as measure community adoption rates	High	Number of approved evaluations Number of communities with home energy efficiency housing policies or implementation plans Changes in the cost of utilities Changes in the air quality of homes
	Facilitate collaboration between First Nations Communities and universities in order to build relationships that benefit both parties	Medium	Number of partnerships

Table 2: Summary table of strategic priorities and strategic actions proposed to enhance the FNHES program by the SCARP Studio Team.



CONCLUSION & ACKNOWLEDGEMENTS



Conclusion and Acknowledgements



This new strategic plan represents the Fraser Basin Council's commitment to its partners, funders, and First Nation Communities. It is aimed at continuing to provide relevant training, networking, and funding opportunities to support these communities in their journey to achieve environmentally and socially sustainable development through home energy efficiency.

Each of the strategic priorities, objectives, and actions will support the Fraser Basin Council in in delivering on its mission and improve Home Energy Efficiency within First Nations Communities of British Columbia.

The SCARP Studio Team wishes to give acknowledgement and thanks to all those who contributed to the development of this strategic plan. Special thanks goes to Eliana Chia and Sara Fralin of Fraser Basin Council. Many thanks to the First Nations communities who participated in our strategic planning survey. Finally, we would like to thank our UBC SCARP Studio Advisors for their ongoing support, as well as Dr. Maggie Low for her support and consideration in ensuring relevance of our plan for all participating First Nations communities.



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APPENDICES





First Nations Home EnergySave 5-Year Strategic Plan

ENGAGEMENT PLAN

Prepared for Fraser Basin Council, December 2019

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Appendix A

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1, Introduction:

The SCARP Studio Team aims to develop a 5-Year Strategic Plan for the First Nations Home EnergySave Program.

The project covers five themes/objectives: context and policy, financial sustainability, communications review, educational outreach, and program monitoring/performance measures. The work plan is broken into the following phases:



Conduct a review of both internal and external information. The scope of our preliminary research is mostly focused here in British Columbia, with some reference to Canadian and international context.

2 Interviews

We will conduct interviews to gather further information and opinions from the FNHES Advisory Committee as well as participating First Nations communities.

3 Analysis

Our final phase of our project will be analysis and synthesis of this information to produce a strategic plan and report.

2. Interview structure:

The SCARP Studio team will meet in person or on the phone with interviewees. Interviews will be scheduled for the month of February 2020. At least two team members will be present for each interview. Interviews will be 25-30 minutes. Community representative interviewees will be compensated \$25 to benefit their community as a whole for their participation time. Interviewees may remain anonymous in name (community will still be identified) if requested.

3. Preamble

We are graduate students with the School of Community and Regional Planning at the University of British Columbia. We have partnered with Fraser Basin Council to develop a 5-Year Strategic Plan for the First Nations Home EnergySave (FNHES) Program.

The FNHES Program is being implemented by Fraser Basin Council in First Nation communities throughout British Columbia. Since its inception in 2015, the program has brought together the communities and various support agencies to improve the energy efficiency of on-reserve housing infrastructure.

The goal of our project is to develop a 5-Year Strategic Plan for the FNHES Program to enhance its implementation and expansion. Your expertise will be very valuable for the plan development.

4. Organizing interviews:

- 1. FBC will email or phone to invite the community representative or Committee Member to participate. The SCARP Studio Team requests the interviewee to email back to FBC and the SCARP team with confirmation that they are willing to participate.
- 2. The SCARP team will send out a Doodle or organize by phone with possible times to conduct the interview. Up to two options may be selected. If none of the times listed are appropriate, interview times will be arranged by email or phone.
- 3. The SCARP team will interview the Committee member. Interviews will begin with verbal confirmation of consent to participate.

5. Interview analysis:

Detailed notes will be taken throughout the interview process. Interviews will be critically analyzed through thematic analysis. The following themes will be considered, among others that may be developed: access to funding;

- · staff capacity
- prioritization of other projects and needs
- · effectiveness of communication methods
- proximity to other First Nations communities
- · size of community

6. Conclusion

This plan will guide the SCARP Studio team's engagement process with the First Nation communities in BC and the members of FNHES Advisory Committee. The interview instruments included in this plan will be used by the SCARP team to receive feedback from the stakeholders on possible opportunities for improving the support, implementation and outreach of the FNHES Program. The SCARP Studio team members will analyze the collected data to inform the next phases of the project. The information gathered through the stakeholder engagement process will be very valuable and insightful for the development of the FNHES Strategic Plan.

APPENDIX 1:

FNHES PARTICIPATING COMMUNITY INTERVIEW INSTRUMENT

Program and Policy Context

- 1. Do you have a housing energy plan or policy? Is it in action and being implemented?
- 2. Have you undertaken any project for housing energy efficiency in your community(e.g. retrofits of existing homes, energy efficient new construction, community education)? Is it still active and being implemented?
- 3. Which funding programs or policy documents have you used for home energy efficiency initiatives?
- 4. In what ways can FBC help you develop and implement housing energy efficiency plans or policies? Are there ways we can help beyond funding?

Communications

- 1. In what forms/ways do you receive news/information from Fraser Basin Council or the FNHES program?
- 2. Which of these forms have been most helpful or informative for your community in pursuing home energy efficiency saving opportunities?
- 3. Do you feel like you are aware of home energy efficiency programs that are applicable to your community? How so or how not?
- 4. Do you communicate with or work with other First Nations communities regarding home energy efficiency?

Funding

- 1. What funds have you applied for related to home energy efficiency?
- 2. What funds have you received related to home energy efficiency?
- 3. What other types of support are needed to complete the home energy efficiency projects in your community?
- 4. Does your community have the staff and time capacity to apply for funding to support energy efficiency actions or training?

Training/Education

- 1. What parts of the FNHES program (e.g. webinars, workshops, training classes) have you or members of your community participated in?
- 2. What did you find valuable or informative from what you participated in? How did it need improvement?
- 3. What other types training education are needed to complete the home energy efficiency projects in your community? What topics are priorities for you?

APPENDIX 2: FNHES ADVISORY COMMITTEE INTERVIEW INSTRUMENT

Program and Policy Context

- 1. What is the role do you see the FNHES program playing in the broader field of housing energy efficiency?
- 2. What is currently missing from our FNHES programming that is not being provided by other existing programs?

Training/Education

- 1. In your experience, what should be the training and education priorities of FNHES program for the First Nation communities?
- 2. Do you think that the structure and the contents of the training programs facilitate the learning experience of the participants?

Communications

- 1. How do you currently receive information from FBC regarding FNHES related training and educational opportunities?
- 2. Is there another way you would prefer to receive communications regarding the FNHES program?
- 3. In your experience, what is currently working with the FNHES communications? What could be improved in FNHES communications?

Appendix B
Interview Data and Analysis

Appendix B Interview Data and Analysis FNHES Participating Community

	Key Theme	Interview Participant
	Absence of housing policy, but in development	Sharla Berg (Kamloops Indian Band)
		Rhonda Brown (Lake Babine Nation)
	Housing policy in action, however no home energy efficiency policy	Raena Jack (Tsi Deldel Nation)
icy	,	Crystal-Anne Hatzidimitriou (Spuzzum Nation)
Policy		Trent Moraes (Skidegate Band)
	Has participated in home energy efficiency projects	Raena Jack (Tsi Deldel Nation)
		Sharla Berg (Kamloops Indian Band)
		Rhonda Brown (Lake Babine Nation)
		Trent Moraes (Skidegate Band)
	More information made available that can be immediately	Raena Jack (Tsi Deldel Nation)
	disseminated to community members	Sharla Berg (Kamloops Indian Band)
		Rhonda Brown (Lake Babine Nation)
		Crystal-Anne Hatzidimitriou (Spuzzum Nation)
		Trent Moraes (Skidegate Band)
suo	Uses Facebook as a major form of communication	Raena Jack (Tsi Deldel Nation)
icati		Sharla Berg (Kamloops Indian Band)
Communications		Rhonda Brown (Lake Babine Nation)
Com		Trent Moraes (Skidegate Band)
	Unaware of home energy efficiency programs that are	Raena Jack (Tsi Deldel Nation)
	available to communities	Sharla Berg (Kamloops Indian Band)
		Rhonda Brown (Lake Babine Nation)
	Internal communication within Nation can be difficult	Raena Jack (Tsi Deldel Nation)
		Sharla Berg (Kamloops Indian Band)
		Rhonda Brown (Lake Babine Nation)
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Appendix B Interview Data and Analysis FNHES Participating Community

	Key Theme	Interview Participant				
	Applied to BC Hydro, CMHC funding	Raena Jack (Tsi Deldel Nation)				
		Sharla Berg (Kamloops Indian Band)				
		Rhonda Brown (Lake Babine Nation)				
		Crystal-Anne Hatzidimitriou (Spuzzum Nation)				
		Trent Moraes (Skidegate Band)				
Funding	Contractors and 'manpower' needed in community to build	Raena Jack (Tsi Deldel Nation)				
Ţ	homes	Rhonda Brown (Lake Babine Nation)				
		Crystal-Anne Hatzidimitriou (Spuzzum Nation)				
		Trent Moraes (Skidegate Band)				
	Nation does not have staff capacity (time and funding) to	Raena Jack (Tsi Deldel Nation)				
	apply for funding	Sharla Berg (Kamloops Indian Band)				
		Rhonda Brown (Lake Babine Nation)				
		Crystal-Anne Hatzidimitriou (Spuzzum Nation)				
	Has participated in and has found webinars valuable	Raena Jack (Tsi Deldel Nation)				
		Sharla Berg (Kamloops Indian Band)				
		Rhonda Brown (Lake Babine Nation)				
Training		Crystal-Anne Hatzidimitriou (Spuzzum Nation)				
		Trent Moraes (Skidegate Band)				
Trai	Hands-on training in community is needed	Raena Jack (Tsi Deldel Nation)				
		Sharla Berg (Kamloops Indian Band)				
		Rhonda Brown (Lake Babine Nation)				
		Crystal-Anne Hatzidimitriou (Spuzzum Nation)				
		Trent Moraes (Skidegate Band)				

Appendix B Interview Data and Analysis FNHES Advisory Committee & FNHES-FBC Staff

	Key Theme	Interview Participant			
	Long term education missing from programming	Eliana Chia (FNHES Program Lead)			
Policy		Sara Fralin (FNHES Program Coordinator)			
	Funding support for new and old retrofits	Sara Fralin (FNHES Program Coordinator)			
	More open and flexible programming	lan Scholten (ICE Network, Director)			
	Improve and update website	Eliana Chia (FNHES Program Lead)			
ations		Sara Fralin (FNHES Program Coordinator)			
Communications	Internet connectivity is an issue, capacity to email can often be low	lan Scholten (ICE Network, Director)			
	Regional workshops are beneficial	lan Scholten (ICE Network, Director)			
Training	Training based on community level and background	Eliana Chia (FNHES Program Lead)			
	Support in applying for large funding proposals and inter-Nation funding proposals	lan Scholten (ICE Network, Director)			
	Increase time for questions and interaction between communities & presenters in webinars	lan Scholten (ICE Network, Director)			
	More hands-on and face-to-face learning opportunities	lan Scholten (ICE Network, Director)			
		Sara Fralin (FNHES Program Coordinator)			
	Provide more technical workshops (either hosted by community or third-party)	lan Scholten (ICE Network, Director)			
		Sara Fralin (FNHES Program Coordinator)			

Appendix C Vision Workshop Analysis

Appendix C Vision Workshop Analysis

STRATEGIC PLANNING: VISION WORKSHOP

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- 2. Objectives of this meeting
- 3. Intended outcomes/results of this meeting
- 4. Context
- 6. Developing SMART goals and objectives based on the vision
- 7. Conclusion

Appendix C Vision Workshop Analysis

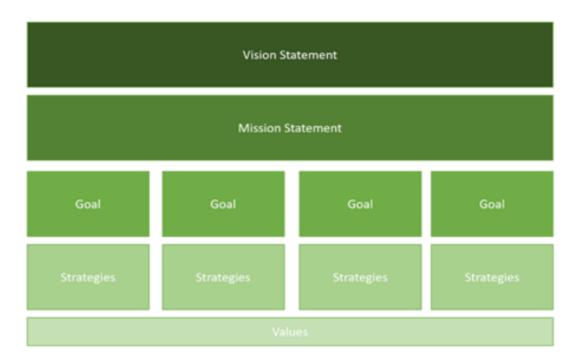
1. Introduction:

Objectives of this meeting:

- A. Engage key stakeholders in a discussion of overarching planning themes and considerations for the five-year strategic plan of the FNHES program
- B. Review the results and conclusions obtained from the interviews
- C. Describe the successes, challenges, and lessons learned from the inception of FNHES program
- D. Confirm the mission and vision of FNHES program

Outcomes/results of this meeting:

- E. Establish a vision for FNHES
- F. Reaffirm FNHES mission/ purpose
- G. Provide direction on how to structure and prioritize work and resources



Strategic plan development can take the form of a structured vision tree.

Appendix C Vision Workshop Analysis

2. Context:

- A. How did we get here?
- B. Previous meeting experience?
- C. What was the vision workshop like conducted for Salmon-Safe?
- D. Why are we convening now?
- E. Who is convening? And who is not here?

Results:

Communications:

• Treating sense of peer network (webinars, case studies, annual workshop)

Funding:

One-on-one support to secure funding

Training:

- Ability to amplify the training opportunities (built up over the years)
- Third party involvement in training
- · Very valuable content of workshops

4. Developing the vision:

- A. What achievements or strengths do we want to build on? What does FNHES do well?
- B. What can be improved? What weaknesses or risks do we need to address/remedy?
- C. What new opportunities should we pursue?
- D. Where is FNHES going?
- E. How is it going to get there?
- F. How will success be measured?



A broad vision should be developed with the strengths, opportunities, aspirations, and results of the program in mind.

Appendix C Vision Workshop Analysis

5. Activity:

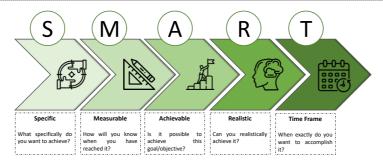
- 1. Individually:
 - 1. Silent brainstorming words or phrases on sticky notes that describe the future we want to create (think 5 years into the future)
 - 2. Silent brainstorming words or phrases that describe the purpose of the FNHES Program

2. Team:

- 1. Post and share individual ideas
- 2. Organize ideas based on themes
- 3. Prioritize and agree on most important themes.

Results:

- Empowering
- Information repository/Knowledge sharing
- Building relationships
- Supporting communication
- Enabling
- Peer learning
- Coordination (connecting the dots)
- Mentorship
- •Flexible funding/other funding sources/partners/centralized funding (Federal/ Provincial)
- ·Achievable plans
- Ease of project replication
- Incorporate Indigenous ways of learning
- •Train the trainer
- Key points of contact for funding information



Goals and objectives should be specific, measurable, achievable, realistic, and with a time frame.

6. Closing:

- A. What was accomplished?
- B. Next steps and who is responsible?
- C. Where do we stand now in broader planning?
- D. Feedback and final thoughts

Appendix C Vision Workshop Analysis

Key emerging themes

- •Empower Indigenous communities to energy saving through knowledge sharing and flexible funding
- •Increasing knowledge through peer mentorship and making connections
- •Empowering Indigenous communities to transform housing stock through peer learning, knowledge management and funding coordination
- Co-benefits
- ·Learn about energy efficiency, getting funding and achieve energy efficiency
- Action-building, coordination of tools, support and resources
- •Monitoring the performance measurement
- ·Engage, empower and enhance
- •Reduce energy use, share success stories and build local capacity Local economic development

Possible vision statements

- •Empower Indigenous communities to transform towards energy efficient housing through peer learning, mentorship, facilitating connections, funding coordination and managing a knowledge hub.
- •Empower Indigenous communities through funding opportunities and peer learning networks that build capacity to achieve energy and cost savings.

"This exercise allowed me to take a step back and reflect on the program implementation strategy to find ways to improve the current implementation strategy of the FNHES program. This exercise also enabled me to think about the way we communicate information about the program and its benefits." - FBC Staff



Figure: World cloud representation : Strategic Work Areas

Title: Saving Dollars On Energy: Increasing Energy Efficiency For First Nations

Housing

Author/Organization: Fraser Basin Council

Date: January 26, 2016

Report type: Summary Round Table Discussions

Summary

This report provides a summary of the activities and results of the "Saving Dollars on Energy: Increasing Energy Efficiency for First Nations Housing" workshop. The first part of the report clearly states that the main objective of this workshop was to create a space in which the members of First Nation Communities shared their experience and knowledge gained from energy efficiency projects they have participated in.

The second part of the report provides a recap of the most pressing and relevant issues the First Nation Communities have identified in the different energy efficiency programs that they are currently and have participated in.

According to the community, there is room for improvement in the following aspects:

- Forming a community-driven vision on energy efficiency
- Increase the number of energy efficiency training and capacity building programs for First Nations Communities
- Promote collaboration between administrative departments
- Produce a communications strategy to promote energy efficiency within First Nations Communities and success stories
- Support organizations to coordinate their multiple applications, timelines, and criteria for funding
- Strengthen relations and cooperation between First Nations and support organizations

The report does not provide relevant information about the project and its context. For this reason, it is hard to understand the purpose of this workshop and how FBC can use this information to improve the implementation strategy of this program.

Title: First Nation Home Energy Save One-on-One Support Program **Author/Organization:** Gwa'sala - Nakwaxda'xw Nation

Media type:

This report provides an overview of the objectives and results achieved by the individual support program. According to the report, the Gwa'sala'Nakwaxda'xw nation decided to develop a Community Energy Plan and explore the various technologies that can be brought into the community to reduce the cost of electricity and eliminate the dependency on diesel power sources.

After that, the report provides a recap of the lessons learned by the community during the project's course. The report mentions the aspects that worked well for the project and the elements in which there is room for improvement

Title: Live Green, Save Green: Taking Action on Energy Efficiency **Author/Organization**: Fraser Basin Council

Date: February 16, 2017

Media type: Summary Round Table Discussions

Summary:

This report provides a summary of the activities and results of the "Live Green, Save Green: Taking Action on Energy Efficiency" workshop that was co-hosted by the Fraser Basin Council and the Okanagan Nation Alliance. According to the report, this workshop sought to engage and the capacity of elected and administrative leaders and the community to produce a plan for and implement energy efficiency projects.

The first part of the report offers an overview of the critical issues that difficult the implementation of energy efficiency programs within First Nations Communities. From the comments made by the participants, the FBC determined that these are the most relevant aspects for these communities: Accessing Resources: The communities expressed that they have difficulties accessing financial programs that meet their needs and expectations

- Staff Capacity: There is a need for more educational opportunities for the community staff
- **Understanding:** The community expressed the need for more workshop on energy efficiency design approaches
- Skilled Workers: There is a challenge to access to qualified builders or inspectors in remote communities

The second part of this report provides an account of the areas where work can be done to overcome the barriers that the community identified during this workshop. According to the report, the community has to work in the following areas to overcome their obstacles.

- Community Engagement: Invest more resources in community outreach and education programs
- Planning and Policy: Create a long term housing plan that includes energy efficiency guidelines and requirements.
- Training and Education: Ensure that education and maintenance training programs are done and up to date.

The final part of the report clarifies the role of organizations that provide support to indigenous communities and how these organizations can support these communities in overcoming the obstacles they currently experience.

Title: First Nations Home EnergySave One-on-One Support Program - Final Report Shxw'ōwhámel First Nation - Energy Efficiency

Author/Organization: Michelle Victor, Housing Officer Shxw'ōwhámel First Nation

Date: May 23, 2018

Media type: Report

Summary

This report provides a brief description of a two day training session conducted by Community Power in Shxw'ōwhámel First Nation (Hope, BC). The training was provided to five participants, and consisted of classroom sessions as well as hands-on learning experience. The training comprised of two modules, focussing on introduction to energy efficiency in homes and are sealing for existing and new homes. The author has highlighted that the following points:

- The primary benefit of the training emerged from the fact that the practical exercises ushered a greater understanding of the classroom content.
- In order to maximize the benefits derived from hands-on experience, the scope of the training can be expanded by one more day to facilitate applied learning.

The report does not provide any direct feedback received from the participants, and does not provide details on how the training will be beneficial for the First Nations community at large.

Title: First Nations Home EnergySave One-on-One Support Program - Final Report

Lytton Solar Energy Project (2017)

Media type: Report

Author/Organization: Bobby Jumbo, Lytton First Nation

Date: August 31, 2017

Summary

The report briefly describes the Lytton Solar Energy Workshop hosted by Lytton First Nation. BC Hydro, WDusk Group and Canadian Energy set up information booths related to energy efficiency and solar energy projects. The participants interested in the solar projects included Cooks Ferry Band, Boston Bar, Lytton Band, Kanaka Bar and Nicomen.

 A coordinator was recommended for proper organization of such workshops in the future, in order to overcome the challenges of arranging necessary audio-video technology required by the presenting organizations.

The report could be designed to include feedback around requirements and challenges in undertaking the home energy projects from the participating First Nation communities, as well as the organizing agencies to better liaise such workshops in future.

Title: Live Green Save Green - Evaluation Survey Results

Author/Organization: Fraser Basin Council

Media type: Data Sheet

Summary

The data sheet provides responses recorded for evaluation of 'Live Green Save Green: Taking Action on Energy Efficiency' workshop co-hosted by Fraser Basin Council and Okanagan Nation Alliance in Vernon (BC) on February 16, 2017. The results of the survey are as follows:

- Three-fourth of the participants rated the overall workshop as Excellent, while the rest rated it as Good.
- The aspects of the workshop that the participants found most interesting or useful included information on solar energy, home energy, funding opportunities (qualifications, resources), project logistics (material, storage, manpower), networking with other communities and learning from common challenges. Several participants enjoyed the World Cafe format of facilitation.
- In terms of energy efficiency capacity building resulting from this workshop, the participants provided mixed responses ranging from Slightly to Definitely.
- The participants suggested that the workshop could be made more effective by enhancing networking opportunities, adding more resources for assistance on funding and project management, focused and structured discussions and field trips to nearby projects (preferably on an additional second day).
- In the future, the participants were interested in receiving training or education on energy
 efficiency new construction and retrofits, home energy audits, building inspection, financing
 energy efficiency projects, passive homes and community engagement. Additionally, some
 participants also suggested training for certified carpenters and builders, employment and
 self-sufficiency.
- The Fraser Basin Council and First Nation Home EnergySave program can support the communities in energy efficiency planning and implementation by enhancing its communication, capacity building/training opportunities, funding, public education, connecting with vetted consultants and establishing partnerships.

Title: First Nations Home EnergySave One-on-One Support Program - Final Report

Halalt First Nation Energy Efficiency Initiative

Author/Organization: Lonnie Norris, Halalt First Nation

Date: August 31, 2017

Media type: Report

Summary

The report briefly mentions that this project sought to build internal awareness and capacity around energy efficiency and to prioritize energy savings retrofits for existing homes. The report indicates that the community received additional resources that allowed the community to increase the number of homes that received specialized assessment by Certified Energy Advisor and/or the ECAP contractors

The report also mentions the aspects that worked well for the project the elements that need to be revisited to improve the implementation process in future interventions

Title: First Nations Home Energy Save One-on-One Support Program - Final Report

Energy Efficiency Workshop **Author/Organization**: Joe Shunter

Date: June 05, 2017

Summary

The report mentions that this workshop sought to discuss and provide information about the indoor air quality and ventilation. The workshop also explore mechanisms to improve home energy efficiency and reduce the cost of electricity within the community.

The report provides some information about the elements that worked well for the project but also mentions that the biggest challenge is getting a good number of participants.

Title: Saving Dollars on Energy - Survey Results

Energy Efficiency Workshop

Author/Organization: Fraser Basin Council

Date: February 04, 2016

Summary

The data sheet provides responses recorded for evaluation of 'Live Green Save Green: Taking Action on Energy Efficiency' workshop co-hosted by Fraser Basin Council and Okanagan Nation Alliance in Vernon (BC) on February 04, 2016. The results of the survey are as follows:

- According to the data most of the 95 % of the people that completed provided positive feedback about the workshop and its activities
- Most of the participants liked the World Cafe and the Panels on Community Success Stories.
- The aspects of the workshop that the participants found most exciting or useful included information funding, sharing success stories, heat pumps demonstrations, Community Energy Plan
- All the participants plan to follow up on the professional connections they made during the workshop.
- Only one-third of the participants think that the workshop allowed them to build capacity in planning for energy-efficient housing
- According to the data, 60% of the participants heard about the workshop from an Email sent by FBC. The other 33% heard about the workshop from a colleague, and the additional 7% responded that they heard about the workshop through other sources
- According to one of the participants, the time assigned to each one of the keynoters is not
 enough, and he recommends to reduce the number of case studies to address this.

Title: Green Homes, Warm Homes - Survey Results Workshop Evaluation

Author/Organization: Fraser Basin Council

Date: July 24, 2018

Summary

The survey provides responses recorded for evaluation of 'Live Green Save Green: Taking Action on Energy Efficiency' workshop co-hosted by Fraser Basin Council and Okanagan Nation Alliance in Vernon (BC) on July 24, 2018. The results of the survey are as follows:

- According to the data, all the survey participants provided positive feedback about the workshop, its activities, and its results.
- The aspects of the workshop that the participants found most useful included training demos, networking, and sharing success stories. All the participants also mentioned that the webinars and workshops are valuable forms of education and training for the communities of the First Nations.
- According to the survey, 71% of the participants were part of the First Nation Staff, and the other 28% were part support organizations with services for First Nation
- When asked about future education and training program topics, the participants indicated that they would like to have more information about construction, solar panels, energy efficiency.
- According to the survey, all participants mentioned that the workshops and webinars are
 useful for First Nations Staff and communities. Nevertheless, they suggested that it is
 essential to increase the number of seminars and webinars.
- All the participants of the survey mentioned their intention of building and facilitating partnerships with other organizations for future workshops.

Appendix E Post-secondary Education Institutions Potential Partnerships

Appendix E Post-secondary Education Institutions Potential Partnerships

			Type of	
University	School or Faculty	Program/s	Degree	Link
British Columbia Institute of Technology	School of Construction and the Environment	Sustainable Energy Management	Advance Certificate	https://www.bcit.ca/study/ programs/5070adcert
British Columbia Institute of Technology	School of Construction and the Environment	Building Controls and Energy Management	Advance Certificate	https://www.bcit.ca/study/ programs/5095adcert
British Columbia Institute of Technology	School of Construction and the Environment	Architectural and Building Technology	Certificate or Diploma	https://www.bcit.ca/study/ programs/7140dipma
British Columbia Institute of Technology	School of Construction and the Environment	Graduate Certificate in Building Energy Modelling	Graduate Certificate	https://www.bcit.ca/study/ programs/a200grcert
British Columbia Institute of Technology	School of Construction and the Environment	Renewable Energy Electrical Systems Installations and Maintenance	Advance Certificate	https://www.bcit.ca/study/ programs/6185adcert
British Columbia Institute of Technology	Learning Centre for Zero Energy Buildings	BC Energy Step Code Courses and Passive House Training	N.A	https://commons.bcit.ca/ zeroenergybuildings/
University of Northern British Columbia	School of Engineering	Master of Engineering in Integrated Wood Design	Master	https://www.unbc.ca/ engineering-graduate
Vancouver Island University	Trades and Applied Technology	Aboriginal Construction	Certificate	https://www.viu.ca/programs/ trades-applied-technology/ aboriginal-construction
Vancouver Island University	Trades and Applied Technology	First Nation Housing Manager	Certificate	https://www.viu.ca/programs/ trades-applied-technology/first- nations-housing-manager
Vancouver Island University	Trades and Applied Technology	Electrician	Certificate	https://www.viu.ca/programs/ trades-applied-technology/ electrician

Source: British Columbia Ministry of Energy Mines and Petroleum Resources

https://gov.bc.ca/cleanenergyprojects-fundingopportunities

Funding Opportunity	Website Link	
BC Hydro – Conservation Programs for Residential and Commercial Customers	http://www.bchydro.com/energysavings	
BC Hydro – New Construction Market Transformation	http://www.bchydro.com/energysavings	
Canada Mortgage and Housing Corporation (CMHC) – Funding Programs	https://www.cmhc-schl.gc.ca/en/developing-and- renovating/funding-opportunities	
FortisBC – Conservation and Energy Management	http://www.fortisbc.com/rebates	
Ministry of Energy, Mines and Petroleum Resources – CleanBC Better Buildings	http://www.betterbuildingsbc.ca/connect/ http://www.betterbuildingsbc.ca/	
Ministry of Energy, Mines and Petroleum Resources – CleanBC Better Homes	http://www.betterhomesbc.ca/connect/ http://www.betterhomesbc.ca/	
Real Estate Foundation of BC (REFBC) – General Grants Program	http://www.refbc.com/grants	
Vancity – Community Partnership Program	https://www.vancity.com/AboutVancity/ InvestingInCommunities/Grants/ CommunityPartnershipProgram/ ProgramGuidelinesAndCriteria/	
Vancity – envirofund™	https://www.vancity.com/AboutVancity/ InvestingInCommunities/Grants/enviroFund/	
Western Economic Diversification Canada – Regional Innovation Ecosystems (RIE)	http://www.wd-deo.gc.ca/eng/19775.asp	
Columbia Basin Trust (CBT) – Funding Programs	http://www.ourtrust.org/grants-and-programs- directory/energy-sustainability-grants/	
Island Coastal Economic Trust (ICET) – Economic Infrastructure Program	http://www.islandcoastaltrust.ca/programs	

Nechako-Kitamaat Development Fund (NKDF) Society – Funding Programs	http://www.nkdf.org/
Northern Development Initiative Trust (NDIT) – Funding Programs	http://www.northerndevelopment.bc.ca/
Southern Interior Development Initiative Trust (SIDIT) – Funding Program	http://www.sidit-bc.ca/apply-funding/grants/
All Nation Trust Company (ANTCO) – Funding Programs	http://www.antco.bc.ca/
BC Hydro - Indigenous Communities Conservation Program	http://www.bchydro.com/iccp
Coast Funds – Coast Opportunity Funds	http://www.coastfunds.ca/
First Nation Finance Authority (FNFA) – Loan Program	http://www.fnfa.ca/en/
Indigenous Services Canada – First Nation Infrastructure Fund (FNIF)	https://www.sac-isc.gc.ca/eng/ 1100100010656/1533645154710
Indigenous Services Canada – Community Opportunity Readiness Program (CORP)	http://www.aadnc-aandc.gc.ca/eng/ 1100100033417/1100100033418
Indigenous Services Canada – Lands and Economic Development Services Program (LEDSP)	http://www.aadnc-aandc.gc.ca/eng/ 1100100033426/%201100100033427
Indigenous Services Canada – New Approach for Housing Support in British Columbia (NAHS)	http://www.aadnc-aandc.gc.ca/eng/ 1460572397817/1460572439929
Ministry of Indigenous Relations and Reconciliation – First Nations Clean Energy Business Fund (FNCEBF)	https://www2.gov.bc.ca/gov/content/ environment/natural-resource-stewardship/ consulting-with-first-nations/first-nations-clean- energy-business-fund
New Relationship Trust (NRT) – BC Indigenous Clean Energy Initiative (BCICEI)	http://www.newrelationshiptrust.ca/initiatives/
Nuu-chah-nulth Economic Development Corporation (NEDC) – Funding Programs	http://www.nedc.info/aboriginal-business-loans/

Tale'awtxw Aboriginal Capital Corporation (TACC) – Funding Programs	http://www.tacc.ca/
Vancity – Indigenous Start-up Loans and Growth Capital	https://aboriginalbest.com/ https://www.vancity.com/BusinessBanking/ Financing/Loans/SmallBusinessAndStartup/ AboriginalBEST/
BC Bioenergy Network	http://www.bcbioenergy.ca/
Ministry of Energy, Mines and Petroleum Resources – Community Energy Leadership Program (CELP)	http://www.gov.bc.ca/ communityenergyleadershipprogram
New Relationship Trust (NRT) – Capacity Initiative Grants	http://www.newrelationshiptrust.ca/funding/direct-support/

